

Goal #	Goal	Objective #	Objective	Activities
5	Enhance customer service and student support services	3	Incorporate communication strategies and methods to better assess and monitor customer service and support service needs	<a href="#">Activity #1 - Develop and implement an electronic work-order system that allows the customer to track their request and offer feedback via an electronically generated survey form.</a> <a href="#">Activity #2 - A Work-order system shall be placed on a dedicate</a>
1	Increase capacity and student access	2	Plan, develop, and establish satelite campuses in strategic locations that target high growth populations.	<a href="#">Activity #1 - Pre-plan and program space for the new downtown site.</a> <a href="#">Activity #2 - Identify and contract with a design firm for construction doc</a>