

Goal #	Goal	Objective #	Objective	Activities
5	Enhance customer service and student support services	6	Create an electronic key inventory	<a href="#">Activity #1 - Purchased software from Best Access.</a> <a href="#">Activity #2 - Record lock labels in each building, campus-wide</a> <a href="#">Activity #3 - Input current allocation</a> <a href="#">Activity #4 - Input employee information.</a>
5	Enhance customer service and student support services	6	Addition of one parking lot to increase parking capacity	<a href="#">Activity #1 - Planning and development of an additional parking lot</a>
5	Enhance customer service and student support services	1	Implement customer service feedback instruments at all levels for all constituencies.	<a href="#">Activity #1 - Implement student survey - paper version</a>