

ATLANTA METROPOLITAN STATE COLLEGE

Student Academic Advisement Worksheet

Customer Relationship Management Certificate
Academic Focus Area: Business and Technology

This information provided is based on the Academic Catalog. We recommend that current students review their DegreeWorks Audit in the Student Portal for personalized information and meet with their Advisor.

Customer Relationship Management Certificate (18 Semester Hours)	Course Chosen	Term Taken	Grade	Credit Hours
BUSA 1105 - Introduction to Business				3
BUSA 1110 - Introduction to Customer Relationship Management				3
BUSA 1150 - Customer Service and Negotiation				3
BUSA 2313 - Selling and Sales Management				3
BUSA/ITEC 1401 - Introduction to Project Management				3
ITEC 1101 <u>or</u> CISM 2101 - Fundamentals of IT <u>or</u> Fundamentals of Computer Applications				3
TOTAL PROGRAM HOURS				18

Courses may not be used to satisfy requirements in more than one Area.

Student's Name

AMSC ID:

Advisor Signature:

Date: