Where do I go for HELP?

- There are several options to receive help with Desire2Learn.

- Contact your instructor for any **class related** issues.

For help with your **username**, **password**, or technical support issues:

- Visit the Academic Support Center on the 3rd floor of the Library Building. Their hours of operation are:

  8:00 AM to 8:00 PM
  Monday – Thursday

  8:00 AM to 5:00 PM
  Friday

  10:00 AM to 2:00 PM
  Saturday

  2:00 PM to 6:00 PM
  Sunday

- Visit our online support center at **https://d2lhelp.view.usg.edu/**

- Contact our 24 hour Desire2Learn Help Center at **(855) 772-0423**

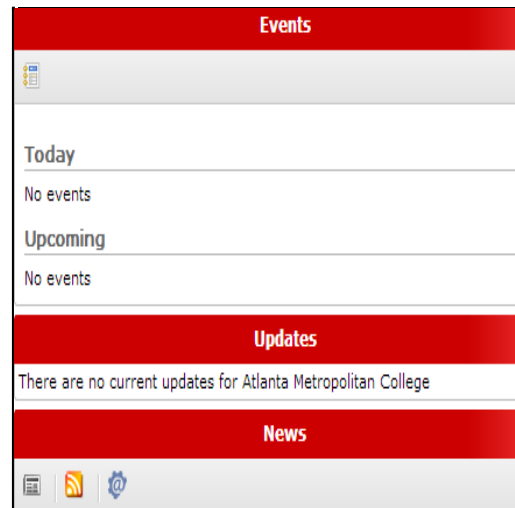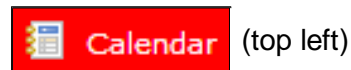- Watch our video demonstrations on how to log-in and other tips on YouTube.

www.youtube.com/atlantamet

Navigate Desire2Learn

Updates/News/Events/Calendar

- **Events, Updates, Calendar** and **News** located on the *My Home* page pertain to college wide announcements.

- **Events, Updates, Calendar** and **News** located on the *My Course* page will be within an individual Course Home and will pertain to announcements created by the instructor for that particular course.

Calendar (top left)

Events

Today
No events
Upcoming
No events

Updates
There are no current updates for Atlanta Metropolitan College

News

Student Orientation

Desire2Learn

To access Desire2Learn go to:

ht ps://atlm.view.usg.edu

ATLANTA · METROPOLITAN · STATE · COLLEGE
Believe · Begin · Become
University System of Georgia

How to Log-In

Open a web browser (Internet Explorer, Google Chrome, or Mozilla Firefox) and go to **https://atlm.view.usg.edu**

Username & Password

- If you previously used GeorgiaView, your username and password have **NOT** changed.

- Your D2L **username** is the first part of your ATLM e-mail address before the @ sign (**username**@ginger.atlm.edu).
  If you do not know your ATLM e-mail address, log-in to the Student Portal (Banner) to locate your e-mail address.

- Your **password** is your first initial in caps and your initial in lowercase and your 8-digit birth date (MMDDYYYY) unless you have changed it.

- If you have problems logging in, please refer to the "**Where do I go for help?**" section of this brochure.

Availability of Classes

- Classes are added a week before the semester starts and updated every 48 hours throughout the add/drop registration period. Please wait **at least 48 hours after registering for a course** before you contact Technical Support.

- Some classes may not be available until the first day of class or until your instructor "releases" it.

Desire2Learn

What is it?

- **D2L** is the new Learning Management System (LMS) that provides "anytime, anywhere" access to your course and materials such as:
  o Syllabi
  o Multi-media files
  o Electronic dropboxes
  o Online quizzes
  o E-mail
  o Grades
  o Student progress reports and
  o Project files.

- There are many tools that **D2L** offers, but keep in mind that each class is customized by the instructor and therefore certain instructors may utilize some tools and not others.

- **All** online and/or hybrid classes at Atlanta Metropolitan State College are taught via D2L.

Software

- Most likely, you will not have to download any software.

- Desire2Learn uses free software that is installed on most computers.

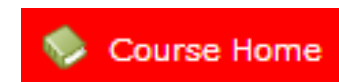- To ensure your computer can run Desire2Learn, use the **System Check** link located in the middle section of the Desire2Learn homepage at **https://atlm.view.usg.edu**

Navigate Desire2Learn

y Home vs. Course Home

- After you log-in to D2L, you will be in the *My Home* section.

- Here you will see the **My Settings** pane to your left, the **My Courses** panes in the middle, and the **Events**, **Updates,** and **News** panes to your right (this may vary based on instructor preference).

- If you click on a course listed in the **My Courses** section, you are taken to the *Course Home,* which like *My Home*, contains tools that are unique to that course.

- In *Course Home*, you will see the **Calendar** and **News** pane to your left, the **Content Browser** in the middle, and the **Events** and **Updates** panes to your right (this may vary based on instructor pr$_e$ference).

- If you want to access a different course, click *My Home* on the top left of D2L.